

XACE.pro Refund Terms 2026

Within the option of the Xace Work and Travel program, there are several different types of programs depending on the work offer and partners, and accordingly the prices may be different. Terms of money refund in case of contract termination, visa refusal or withdrawal from the program

- If the contract is terminated due to the rejection of the program participant by the US Embassy, the full amount will be refunded, minus USD 340 in the dinar equivalent of NLB Bank on the day of the exchange rate (DPVHB in the following text) at the purchase rate on the day of payment, no later than September 30, 2026. After the rejection, the participant is required to submit the rejection letter from the US Embassy, the original form DS-2019 and the passport for inspection in order to exercise the right to reimbursement of program costs.
- If the contract is terminated due to withdrawal from the program before the selection of the program sponsor and the signed annex to the contract, the participant will retain the paid installment amount (USD 340).
- If the contract is terminated due to withdrawal from the program before the issuance of the DS2019 form, and after receiving a job offer, the participant is refunded the amount paid minus USD 340 in DPVHB within 120 days from the moment of termination of the contract.
- If the contract is terminated due to withdrawal from the program after the issuance of the DS2019 form, the participant will not be refunded the money paid.
- After the issuance of the US visa, the money paid for the program is not refunded on any basis, except in specific cases where the refund amount is defined by a mutual agreement.
- If it is established that the participant has misrepresented himself, presented false documents, or in any other way knowingly provided incorrect data, information or documents, the contract will be terminated, and all money paid will be retained, without the right to a refund. Non-refundable payments that the student has during the Work and Travel Program:
 - The first installment for the program from the price list is non-refundable on any basis, including force majeure.
 - The visa payment at the US Embassy is non-refundable for any reason and is \$185, and is valid for one year from the time of payment.
 - Payment of the \$35 Service Fee is non-refundable under any circumstances, including force majeure.
 - Payment for Lifeguard Training is non-refundable on any basis. Amounts from \$150 to \$200 depending on your choice of employer.